

Department: Investigation	Segment: All
Circular No: MSE/ID/18296/2025	Date: December 15, 2025

Subject: Implementation of Two-Factor Authentication (2FA) on MyExchange portal

To All Members,

In accordance with the provisions of the SEBI Circular No. SEBI/HO/MIRSD/CIR/PB/2018/147 dated December 03, 2018, on “Cyber Security and Cyber Resilience Framework for Stock Brokers”, all Members were mandated to implement robust cybersecurity measures, including mandatory Two-Factor Authentication (2FA) for trading platforms.

For login of Myexchange portal, OTPs will be sent to the designated email ID registered with the Exchange’s Membership Department, as furnished by the Trading Member. In case the Trading Member intends to use an alternate email ID for OTP receipt, the revised email ID should be communicated to the Membership Team at membership@msei.in for updating the same in the MyExchange system.

Trading Members can update the email IDs of their internal users by accessing the system through the MyExchange Admin ID.

The above-mentioned change shall take effect on December 29, 2025.

For any clarifications, contact customer service on **022-61129010** or send email to customerservice@msei.in.

For and on behalf of
Metropolitan Stock Exchange of India Limited

Shweta Mhatre
Assistant Vice President

Metropolitan Stock Exchange of India Limited