

Department: Listing	Segment: Capital Market
Circular No: MSE/LIST/CIR/2020/249	Date : August 14, 2020

Subject: Investor grievances redressal mechanism – Handling of SCORES complaints by stock exchanges and Standard Operating Procedure for non-redressal of grievances by listed companies.

The Company Secretary / Compliance Officer,
All Listed Companies

In terms of the provisions of Rules, Bye-Laws and Regulations of Metropolitan Stock Exchange of India Limited, the companies are notified as under:-

Securities and Exchange Board of India (SEBI) Vide Circular No. SEBI/HO/OIAE/IGRD/CIR/P/2020/152 dated August 13, 2020 has issued a notification regarding “Investor grievances redressal mechanism – Handling of SCORES complaints by stock exchanges and Standard Operating Procedure for non-redressal of grievances by listed companies”.

A copy of this circular is enclosed for your ready reference and necessary compliance.

**For and on behalf of
Metropolitan Stock Exchange of India Limited**

**Hardik Bhuta
Assistant Vice President - Listing**