

Annexure - A

Data of complaints against the Stock Exchange

Data for the March 2024 month ending

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	1	1	1	0	0	0
3	Members	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	1	1	1	0	0	0

*Including complaints of previous months resolved in the current month, if any.

**Including total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month-wise data for the current financial year

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April	0	0	0	0
2	May	0	0	0	0
3	June	0	0	0	0
4	July	0	1	1	0
5	Aug	0	1	1	0
6	Sept	0	0	0	0
7	Oct	0	1	1	0
8	Nov	0	0	0	0
9	Dec	0	0	0	0
10	Jan	0	1	1	0
11	Feb	0	0	0	0
12	Mar	0	1	1	0
	Grand Total	0	5	5	0

Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1	2020-21	0	2	2	0
2	2021-22	0	15	13	2
3	2022-23	2	5	7	0
4	2023-24	0	5	5	0
5	2024-25				
	Grand Total	2	27	27	0